



# Lakeside

## Community Primary School



DERBY CITY COUNCIL

16.11.18

Dear Parent/Carers,

As some of you will already be aware, at the end of the school day yesterday there was a medical incident where an adult who had been collecting a child was taken ill and an ambulance had to be called. To protect the dignity of the adult involved and to reduce the impact on children witnessing the incident, the member of staff at the London Road gate acted brilliantly, followed school procedure and closed the gate to administer 1st aid to the casualty.

I would like to say thank you to the parent, who regularly volunteers with school events, for her support in informing parents and children to use another exit from school. This supported the school staff dealing with the situation.

We are very lucky to have three exits in and out of our school site and at times we do need to close one of these due to a variety of circumstances.

The majority of our parents and carers understood the situation and quickly used an alternative exit to leave school and move away from the incident in order to also help protect the dignity of the person involved and I would like to thank them for this. Unfortunately, a few people did not help by the way they spoke to adults that were trying to manage the incident. I would like to take this opportunity to remind all that, whilst on the school site, to please show respect when staff and any volunteers are dealing with situations in order to ensure smooth management of them.

As has been communicated before through the 'Stars' news letter, staff on the gates in the morning and afternoon are there to welcome families into school, say goodbye at the end of the day and assist in any questions they may have. Once children are collected from the classroom there are the responsibility of the person collecting them.

Thank you for your continued support

Mrs Baker-Heath Head of School

## ONWARDS and UPWARDS

### REACHING FOR THE STARS



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# **ONWARDS and UPWARDS**

REACHING FOR THE STARS

